



Privacy Policy

ExpatBuddy B.V., located at Meander 251, 6825MC Arnhem, is responsible for the processing of personal data as shown in this privacy statement.

Contact details

ExpatBuddy B.V.
Meander 251
6825MC Arnhem
E-mail: info@expatbuddy.nl
Chamber of commerce: ...
VAT registration: ...

Personal data that we process

ExpatBuddy B.V. processes your personal data because you use our services and/or because you provide this data to us yourself. Below you will find an overview of the personal data we process:

First and last name
Phone number
E-mail address
Address
Bank account number

For what purpose and on what basis do we process personal data?

ExpatBuddy B.V. processes your personal data for the following purposes:

- Handling your payment
- To be able to call or email you if this is necessary to provide our services
- To deliver service to you
- ExpatBuddy B.V. also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

How long we keep personal data

ExpatBuddy B.V. does not store your personal data for longer than is strictly necessary to achieve the purposes for which your data is collected. In accordance with laws of The Netherlands data required for handling payment and for tax return purposes will be kept for seven years.

Sharing personal data with third parties

ExpatBuddy B.V. only shares data with third parties if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use

ExpatBuddy B.V. does not use cookies or similar techniques.

View, adjust or delete your personal data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to data processing or to object to the processing of your personal data by ExpatBuddy B.V. and you have the right to data portability.

This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to info@expatbuddy.nl.

To ensure that the request for access has been made by you, we ask you to enclose a copy of your proof of identity with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy.

We will respond to your request as quickly as possible, but within four weeks.

ExpatBuddy B.V. would also like to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

ExpatBuddy B.V. takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of misuse, please contact our customer service or via info@expatbuddy.nl